#### ATTACHMENT F

## **Billing System and Capabilities**

Motion Telecom uses UniCom 4.4.1 by OAN to provide one of the most powerful billing platforms in the industry. To ensure that needs are met for today and for tomorrow, UniCom 4.4.1 has been designed to be an open, flexible, scalable and robust mission critical billing system that can grow and react with any dynamic environment.

## **Fully Featured**

UniCom 4.4.1 is a powerful convergent billing solution that delivers strong productivity tools enabling Motion Telecom to meet customer demands. The following table provides a brief summary of some key features.

Feature	Description
Service Architecture	A highly flexible, service-driven structure that allows unlimited "services" to be attached to single or multiple ANIs.
Revenue Reconciliation	Prevent revenue leakage with UniCom's highly efficient revenue reconciliation tool.
Product Offerings	Highly flexible rate, surcharge and discount structures allow users to quickly create and introduce products that meet customer needs on an individual basis.
Call Rating	Call detail records are rated in one efficient step, with any irregular calls brought to attention in exception reporting. UniCom 4.4.1 enables an event based rating structure that relates to a true multi-service architecture.
Call Categories	Call categories enable an event driven rating architecture that provides unlimited scenarios for any rating sequence. Any event related to a specific service can be rated in infinite ways.
Billing & Accounts Receivable	Multi-service convergent billing allows communication providers to offer multiple invoice formats and payment method options to customers. Efficient entry, reporting of customer payments and other account transactions provide an instant and accurate integrated accounts receivable function.

Taxation Direct interfaces to multiple industry standard taxation

systems

**Discounting** Multiple volume discounting features allow users to

attract a growing number of new customers, reward high

volume users and retain loyal customers.

Application & Customer Care Intuitive application entry and tracking from sign up to

activation

Ensure that subscribers quickly become customers.
UniCom 4.4.1's single point of entry feature expedites the process, as all information entered in one module is

accessible from all other modules.

Collections Extensive tracking and documentation of overdue

accounts provides timely management information to address issues quickly to minimize bad debt exposure.

Mergers and Acquisitions Extensive processes, tools and functionality ensure

efficient migration of external data into the UniCom

database.

Address Verification Direct interfaces to address verification and correction

software.

Reports Standard detailed and summary reports provide

management with the tools necessary to make the decisions that allow companies to remain competitive.

## **Flexiblity**

Information systems should support business operations - not restrict them, as service providers innovate and pro-act to improve their company's competitive position. Motion Telecom's unlimited flexibility makes it easy to make business-critical decisions knowing that today's information system will also be tomorrow's solution.

## **Open Systems Architecture**

An important feature with UniCom 4.4.1 (versus most competitors) is that this system does not merely work with these third party products; in many cases the third party vendors have created a special custom interface to the system to maximize system functionality and processes. The UniCom 4.4.1 product capitalizes on the expertise of many other software companies by making it easy for them to interconnect with.

### **Billing System Policies and Procedures**

Motion Telecom currently invoices thousands of accounts on a monthly basis. This includes wholesale and end user customers. For our wholesale accounts we insure that their CDRs are received in a timely manner in order that they may invoice their customers. Accounts with larger volume CDRs receive an invoice with totals and summaries. Their actual call detail records are sent on floppy diskette or cd-rom. If a customer requests we will email those CDRs to them in order for them to receive them in a timelier manner. We currently run 13 billing cycles throughout the month. Invoices can reflect numerous summaries according to the customer's requirements. All invoicing and call detail are archived and backed up on tape and can be recreated when necessary.

### **Billing Outsource Capabilities**

- Vendor capable of handling volume of invoicing projected.
- Vendor now receives data files in third party print program containing call detail, recurring fees, taxes, credits, adjustments to be reflected on the invoice.
- Invoices are printed and mailed within 3 business days.
- Vendor has the ability to perform custom work such as billing inserts and marketing messages.
- UPC bar code imaging for an accurate scan during the remittance process.
- Envelopes meet postal and remittance processing center specifications.
- Provide an experienced support team to ensure successful implementation and ongoing support.

# Overview of on-line invoicing capabilities

- Vendor capable of handling volume of invoicing projected.
- Vendor now receives Univance's data files containing call detail, recurring fees, and taxes.
- Invoices are generated and available for viewing by customers within two business days.
- E-mail transmission is sent to each online invoicing customer stating invoice is ready to be viewed.
- A variety of summaries are available to the online customer.
- Payment due on the account can be made on this site.
- Online service includes the option of producing a printed version of the invoice if the customer chooses this availability.

Motion Telecom, Inc. 7101 South Fulton Street Suite 200 Englewood, CO 80112

**PJ VIDEO** 630 SOUTH THE CITY DR **SUITE 100 ORANGE CA 92868-**

> For Billing Inquiries Please Call (800) 864-4306 Internet-based, paperless billing is also available.

Motion Telecom, Inc. 7101 South Fulton Street Suite 200 Englewood, CO 80112

Please remit payment to:

Motion Telecom, Inc. PO BOX 5530 55300351405516 Denver CO 80217-5530

Account Number: 113117 Telephone Number: 7147056084 Invoice Date: 05/29/2003

Invoice Due Date: 06/28/2003

\$60.90

Invoice Amount:

Amount Enclosed:\_

AMOUNT OF LAST STATEMENT TOTAL PAYMENTS	\$ \$	32.00 0.00
Previous Balance CURRENT CHARGES	\$ \$	32.00 28.90
Total Amount Due	 = = = = =	60.90
Long Distance PIC-C FEES INTEREST PENALTY Fed. USF Highcost Fund Federal Excise Tax California E911 Tax California State High Cost Fund California Tel. Relay Service Charge California CA High Cost Fund A California P.U.C Fee	ት	9.96 17.295 0.18 0.31 0.06 0.18 0.02 0.02
TOTAL CURRENT CHARGES	\$	28.90

COMI	17 -	TTOTT/ PO	ATDEC	,			•
C=13e	Bille	To 714-705-6083	- 714 705-60	182			
DATE	TIME	AREA/NUMBER	PLACE			MINUTES	AMOUNT
	10:28A		HAWTHORNE	CA	D		0.036
	10:45A	•	HAWTHORNE	CA	D	3.3	0.149
	03:07P		SAN MONIC		D	10.9	0.491
•	08:09P		SADLECKVL		D	2.1	0.095
	03:592		SADLBCKVL		D	0.4	0.018
			SADLBCKVLY		D		0.018
	04:00P				D	5.4	
	01:31P		HAWTHORNE	CA		0.7	0.032
•	01:37P		LOSANGELES		D	0.7	0.032
	01:45P		HAWTHORNE	CA	D	3.4	0.153
•	09:28A		CANOGAPARK		מ	3.0	0.171
· ·	06:19P		INGLEWOOD	CA	D	1.3	0.059
	06:21P		INGLEWOOD	CA	D	0.7	0.032
	06:35P		INGLEWOOD	CA	D	1.5	0.068
	06:37P	310-258-4577	INGLEWOOD	CA	D	1.3	0.059
05/07	11:02A	816~755-9898	NO HOLLYWD	CA	D	1.2	0.054
05/08	10:24A	818-755-9898	NO HOLLYMD	CA	D	1.1	0.050
05/09	12:08P	949-951-7220	SADLBCKVLY	CA	Đ	0.8	0.036
05/15	01:21P	310-846-2527	INGLEWOOD	CA	Þ	1.0	0.045
		18 CALLS	TOTALS:			40.4	1.823
Calls	Billed	To 714-705-6084					
DATE	TIME	AREA/NUMBER	PLACE-			MINUTES	AMOUNT
04/29	01:129	626-253-6059	AZUSA	CA	Ð	D.1	0.005
05/07	09:41A	310-581-1555	SAN MONICA	CA	D	0.2	0.009
		2 CALLS	TOTALS:			0.3	0.014
Calls	Billed	To 714-705-6085					
DATE	TIME	AREA/NUMBER	PLACE-			MINUTES	AMOUNT
	12:06P	949-510-5543	LAGUNA ECH		D	0.8	0.036
	D9:35A	310-581-1555	SAN MONICA		Ð	0.9	0.041
	11.472	310-863-0979	PEDONDO	L'37	ņ	0.3	0.014
	09:45A	562-940-9401	DOMNEA	CA	D	2.1	0.095
	08:51A		SADLECKVLY		D	0.7	0.032
		949-951-2500					
	08:52A	949-951-2500	SADLBCKVLY		D	1.1	0.050
	03:45P	949-951-2500	SADLECKVLY		D	1.1	0.050
05/14	11:43A	760-241-1547	VICTORVL	CA	D	1.2	0.054
		8 CALLS	TOTALS:			8.2	0.372
		To 714-705-6088					
DATE	TIME	area/number	PLACE-			MINUTES	AMOUNT
04/16	01:25P	949-633-8020	SADLBCXVLY	CA	D	0.7	0.032
		1 CALLS	TOTALS:			0.7	D.032
	Billed	To 877-411-4445 -				-	
DATE	TIME	area/number	PLACE			MINUTES	AMOUNT
04/16	09:58A	909-302-6102	RANCHOCLIF	ÇA	D	1.7	0.077
04/16	11:21A	310-266-4521	SAN MONICA	CA	D	0.7	0.032
04/16	02:18P	212-201-9956	NEW YORK	ИХ	D	1.6	0.108
04/17	12:37P	734-528-4598	YPSILANTI	ΜĮ	D	10.8	0.724
04/17	12:50P	734-528-4598	YPSILANTI	MI	D	2.8	0.188
04/17	12:54P	757-726-2755	HAMPTON	VA.	D	2.4	0.161
04/18	09:13A	949-752-8500	IRVINE	CA	D	1.1	0.050
04/18	09:53A	310-822-2001	SAN MONICA	CA	D	13.4	0.603
04/18	01:35P	949-476-6361	IRVINE	CA	D	7.5	0.338
04/18	04:46P	714-404-3320	ANAHEIM	CA	D	2.0	0.090
	01:21P	760-740-0879		CA	D	3.3	0.149
	08:03A			CA	D	0.5	0.023
	10:38A	949-289-3324	CAPITRNVLY		D	0.6	0.027
	10:56A	949-289-3324	CAPITRNVLY		D	4.4	0.198
04/30		714-772-7198		ĊA		0.4	0.018
04/30		949-289-3324	CAPITRNVLY		D D	2.1	0.018
04/30		949-289-3324	CAPITRNVLY		D	1.7	0.095
				CA CA			
05/05		818-771-0021			D	2.7	0.122
05/05		818-771-0021		CA CX	D D	1.8	0.081
05/05		818-340-0540 714-526-2196	CANOGAPARK FULLERTON	CA CA	D D	1.8	0.081
05/05				CA CA	D n	6.8	D.306
05/06		626-356-3229			D D	4.2	0.189
05/07		512-288-8667		TX CB	D	6.7	0.449
05/09		818-771-0021		CA.	D	1.6	0.072
05/09		818-343-1237		CA CR	D	8.2	0.369
05/13	AEE: Ev	818-771-0021 26 CALLS	BUREANK TOTALS:	CX	D	2,2 93.0	0.099 4.726
		ZB CALLS	JUIALS!			31.U	4. (25

26 CALLS

TOTALS:

93.0

4.726

Calls	Billed	To 877-411-4445	- 877 411-44	46			
DATE	TIME	AREA/NUMBER	PLACE-			MINUTES	THUOMA
04/16	01:51P	949-488-8131	CAPITRNVLY	CA	Þ	0.4	8.018
04/16	01:57P	248-643-6816	BIRMINGHAM	IM I	D	0.4	0.027
04/17	05:34P	562-208-9154	ALAMITOS	CA	D	7.0	0.315
04/18	11:46A	212-431-6875	NEW YORK	NY	D	2.6	0.175
04/18	01:24P	562-434-4744	ALAMITOS	CA	Ð	2.7	0.122
04/23	11:15A	562-434-4744	ALAMITOS	CA	D	8.3	0.374
04/23	12:47P	562-208-9154	<b>ALAMITOS</b>	ÇA	D.	0.3	0.014
04/24	05:34P	480-575-7852	CVCRRCARFR	AZ	D	2.5	0.168
04/25	10:42A	858-922-0181	LA JOLLA	CA	Þ	0.7	0.032
04/30	09:48A	562-434-4744	ALAMITOS	ÇA	Þ	0.3	0.014
05/02	11:25A	562-434-4744	ALAMITOS	CA	D	2.7	0.122
05/08	11:57A	562-434-4744	ALAMITOS	CA	D	0.6	0.027
05/12	10:47A	562-434-4744	ALAMITOS	CA	D	1.3	0.059
05/12	11:14A	562-434-4744	ALAMITOS	CA	Đ	12.1	0.545
05/13	09:24A	562-434-4744	ALAMITOS	CA	D	1.5	0.068
05/13	D9:49A	562-434-4744	ALAMITOS	CA	D	18.4	0.828
05/14	D5:13P	562-434-4744	ALAMITOS	¢a.	Ð	1.8	0.081
		17 CALLS	TOTALS:			63.6	2.989

				1
INVOICE	DATE	-05.	/29	/2003

ACCOUNT # 113117 PJ VIDEO

PAGE 0006

CALL TYPE	RY REPORT	# CALLS	MINUTES	NUOMA
800 INTRASTATE CALLS	Day	35	126.8	5.71
800 INTRASTATE CALLS	Evening	0	0.0	0.00
800 INTRASTATE CALLS	Night	0	0.0	0.00
800 INTERSTATE CALLS	Day	8	29.8	2.00
800 INTERSTATE CALLS	Evening	0	0.0	0.00
800 INTERSTATE CALLS	Night -	0	0.0	0.00
INTRASTATE CALLS	Day	29	49.6	2.24
INTRASTATE CALLS	Evening	0	0.0	0.00
INTRASTATE CALLS	Night	0	0.0	0.00
TOTAL		72	206.2	9.95
		<del></del>		
WEEK SUMMARY REPOR	RT			
WEEK		# CALLS	MINUTES	AMOUN
MONDAY		13	43.7	1.971
MONDA! TUESDAY		13	42.0	1.893
		19	30.9	1.586
WEDNESDAY		15	42.5	2.324
THURSDAY FRIDAY		12	47.1	2.180
TOTAL		72	206.2	9.956
HOUR (24 HOUR CLOCK) HOUR (24 HOUR CLOCK)	SUMMARY REPORT	# CALLS	MINUTES	INUOMA
HOUR (24 HOUR CLOCK)	SUMMARY REPORT			
HOUR (24 HOUR CLOCK)	SUMMARY REPORT	4	2.7	0.123
HOUR (24 HOUR CLOCK) 08 - 09 09 - 10	SUMMARY REPORT	4 14	2.7 52.0	0.123 2.344
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11	SUMMARY REPORT	4 14 7	2.7 52.0 12.2	0.123 2.344 0.551
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12	SUMMARY REPORT	4 14 7 11	2.7 52.0 12.2 38.2	0.123 2.344 0.551 1.927
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13	SUMMARY REPORT	4 14 7 11 7	2.7 52.0 12.2 38.2 26.1	0.123 2.344 0.551 1.927 1.528
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14	SUMMARY REPORT	4 14 7 11 7	2.7 52.0 12.2 38.2 26.1 22.7	0.123 2.344 0.551 1.927 1.528 1.034
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15	SUMMARY REPORT	4 14 7 11 7 12	2.7 52.0 12.2 38.2 26.1 22.7 1.6	0.123 2.344 0.551 1.927 1.528 1.034 0.108
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16	SUMMARY REPORT	4 14 7 11 7 12 1	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1	0.123 2.344 0.551 1.927 1.528 1.034 0.108
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16	SUMMARY REPORT	4 14 7 11 7 12 1 4	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1 18.4	0.123 2.344 0.551 1.927 1.528 1.034 0.108 0.636
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16 16 - 17	SUMMARY REPORT	4 14 7 11 7 12 1	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1 18.4	0.123 2.344 0.551 1.927 1.528 1.034 0.108 0.636 0.828
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16 16 - 17 17 - 18	SUMMARY REPORT	4 14 7 11 7 12 1 4	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1 18.4	0.123 2.344 0.551 1.927 1.528 1.034 0.130 0.636 0.828 0.564
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16 16 - 17 17 - 18 18 - 19	SUMMARY REPORT	4 14 7 11 7 12 1 4 4	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1 18.4	0.123 2.344 0.551 1.927 1.528 1.034 0.108 0.636 0.828
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16 16 - 17 17 - 18 18 - 19 20 - 21	SUMMARY REPORT	4 14 7 11 7 12 1 4 4 3	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1 18.4 11.3	0.123 2.344 0.551 1.927 1.528 1.034 0.108 0.636 0.828 0.564
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16 16 - 17 17 - 18 18 - 19 20 - 21		4 14 7 11 7 12 1 4 4 3 4	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1 18.4 11.3 4.8 2.1	0.123 2.344 0.551 1.927 1.528 1.034 0.108 0.636 0.828 0.564 0.218
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16 16 - 17 17 - 18 18 - 19 20 - 21  FOTAL  PAYPHONE SUMMARY R		4 14 7 11 7 12 1 4 4 3 4 1	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1 18.4 11.3 4.8 2.1	0.123 2.344 0.551 1.927 1.528 1.034 0.108 0.636 0.828 0.564 0.218 0.095
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16 16 - 17 17 - 18 18 - 19 20 - 21		4 14 7 11 7 12 1 4 4 3 4	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1 18.4 11.3 4.8 2.1	0.123 2.344 0.551 1.927 1.528 1.034 0.108 0.636 0.828 0.564 0.218
HOUR (24 HOUR CLOCK)  08 - 09 09 - 10 10 - 11 11 - 12 12 - 13 13 - 14 14 - 15 15 - 16 16 - 17 17 - 18 18 - 19 20 - 21  FOTAL  PAYPHONE SUMMARY R	EPORT	4 14 7 11 7 12 1 4 4 3 4 1	2.7 52.0 12.2 38.2 26.1 22.7 1.6 14.1 18.4 11.3 4.8 2.1	0.123 2.344 0.551 1.927 1.528 1.034 0.108 0.636 0.828 0.564 0.218 0.095